

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.:	09/876,788	§	Examiner:	Unknown
Filed:	June 6, 2001	§	Group/Art Unit:	2152
Inventor(s):		§	Atty. Dkt. No:	6067-16203
	Linyard, et al.	§		
		§		
		§		
		§		
Title:	Method and System for	§		
	Providing Electronic User	§		
	Assistance	§		
		§		
		§		
		§		

REQUEST FOR CORRECTED OFFICIAL FILING RECEIPT

Commissioner for Patents
M/S Office of Initial Patent Examination
Customer Service Center
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant hereby submits a Request for Corrected Official Filing Receipt. The filing date listed for priority application no. 60/209,841 is **06/07/2000**, however it should be **06/06/2000**. I have provided a copy of the Filing Receipt with the change noted thereon. I have also provided a copy of the decision granting the petition filed on April 28, 2008, for an accorded filing date of 06/06/2000. Applicants respectfully request that this change be made and a corrected Filing Receipt be reissued in the above-identified application.

Respectfully submitted,

/Robert C. Kowert/
Robert C. Kowert, Reg. #39,255
ATTORNEY FOR APPLICANTS

Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C.
P.O. Box 398
Austin, TX 78767-0398
(512) 853-8800
Date: October 21, 2008



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/876,788	06/06/2001	2152	0.00	EHELP.004A	14	32	9

CONFIRMATION NO. 9002

20995
KNOBBE MARTENS OLSON & BEAR LLP
620 NEWPORT CENTER DRIVE
SIXTEENTH FLOOR
NEWPORT BEACH, CA 92660

FILING RECEIPT



OC000000006418267

Date Mailed: 08/13/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Ron Linyard, Residence Not Provided;
Arlyn Asch, Residence Not Provided;
Jonas Salling, Residence Not Provided;
Brian C. Sparks, Residence Not Provided;
Arie Trouw, Residence Not Provided;
Mark Wineman, Residence Not Provided;NO DATES DOCKETED *SN*
ATTORNEY RESPONSIBLE
INITIAL _____

Domestic Priority data as claimed by applicant

THIS APPLN CLAIMS BENEFIT OF 60/209,946 06/06/2000
WHICH CLAIMS BENEFIT OF 60/209,841 06/07/2000 *06/06/2000*
WHICH CLAIMS BENEFIT OF 60/215,896 07/05/2000
(*) Data inconsistent with PTO records.

Foreign Applications

If Required, Foreign Filing License Granted 08/13/2001

Projected Publication Date: To Be Determined - pending completion of Missing Parts

Non-Publication Request: No

Early Publication Request: No

Title

Method and system for providing electronic user

Preliminary Class

709

Data entry by : ROBINSON, FELICIA

Team : OIPE

Date: 08/13/2001



**LICENSE FOR FOREIGN FILING UNDER
Title 35, United States Code, Section 184
Title 37, Code of Federal Regulations, 5.11 & 5.15**

GRANTED

The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

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The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Office of Export Administration, Department of Commerce (15 CFR 370.10 (j)); the Office of Foreign Assets Control, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

NOT GRANTED

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PLEASE NOTE the following information about the Filing Receipt:

- The articles such as "a," "an" and "the" are not included as the first words in the title of an application. They are considered to be unnecessary to the understanding of the title.
- The words "new," "improved," "improvements in" or "relating to" are not included as first words in the title of an application because a patent application, by nature, is a new idea or improvement.
- The title may be truncated if it consists of more than 500 characters (letters and spaces combined).
- The docket number allows a maximum of 25 characters.
- If your application was submitted under 37 CFR 1.10, your filing date should be the "date in" found on the Express Mail label. If there is a discrepancy, you should submit a request for a corrected Filing Receipt along with a copy of the Express Mail label showing the "date in."
- The title is recorded in sentence case.

Any corrections that may need to be done to your Filing Receipt should be directed to:

Assistant Commissioner for Patents
Office of Initial Patent Examination
Customer Service Center
Washington, DC 20231



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OCT 06 2008

M.H.K.K.G., P.C. / ADOBE SYSTEMS
INCORPORATED
P.O. BOX 398
AUSTIN TX 78767-0398

BY:-----

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OCT 01 2008

In re Application of
Arlyn Asch et al
Application No. 60/209,841
Filed: June 6, 2000
Attorney Docket No. 6067-16201

OFFICE OF PETITIONS

DECISION GRANTING
FILING DATE OF
JUNE 6, 2000

This is a decision on the petition filed April 28, 2008, requesting that the above-identified application be accorded a filing date of June 6, 2000, rather than the presently accorded date of June 7, 2000. The petition is properly treated as a petition under 37 CFR 1.10(c).

Applicant requests the earlier filing date on the basis that the application was purportedly deposited with Express Mail Service on June 6, 2000, pursuant to 37 CFR 1.10. The Express Mail label receipt no. EL501131669US bears a handwritten "date-in" of June 6, 2000. The same Express Mail number appears on the originally filed application papers.

The petition is granted.

This matter is being referred to the Office of Patent Application Processing for correction of the filing date to **June 6, 2000**.

Telephone inquiries concerning this matter may be directed to the undersigned at (571) 272-3208. Telephone inquiries related to OPAP processing should be directed to their hotline at (571) 272-4000.

Karen Creasy

Karen Creasy
Petitions Examiner
Office of Petitions

Atty Dkt#: _____ Atty: RCR
Action: 30 Day ☐ 1 Mo. ☐ 2 Mo. ☐ 3 Mo. ☐ FOA ☐
Adversy Action ☐ FR ☐ MParts ☐ IDS ☐ Ntc of Abn ☐
Assignmt: Interv Smrry ☐ Corr Cert ☐ Appeal Brf ☐
Transf In ☐ Transf Out ☐ NOA ☐ Drvgs ☐ Iss Fee ☐
Due Date: _____ Other: _____
Docketed: 10/6/08 By: CP/SUN